

Equipment for Home & Life



Dan Berry, Drop-In & Equipment Co-Ordinator

Dan has two decades of experience and expertise of equipment for the Deaf and hard of hearing. At deafPLUS we can

provide an equipment assessment and maintenance service for Deaf and hard of hearing people.

The equipment we supply includes:

- TV Listeners
- Alerting devices and doorbells
- Personal listening devices
- Telephone amplifiers
- Flashing and vibrating smoke alarms
- (Referrals made to the Fire service)
- Batteries and tubing (we do not supply hearing aids) Limited supplies.

In June we have Face to Face appointments available at the Equipment Advice sessions held at our offices 2 Queens Parade on the following dates.

Mondays 13th June 20th June and 27th June between 10am and 1pm

Wednesday 15th June 22nd June and June 29th between 10am and 1pm

Telephone consultations are available on the following Fridays

17th, 24th June, and 1st July.

Information and Advice session appointments can be booked on 01225 446555 or email dan.berry@deafplus.org or stewart.weston@deafplus.org



Echo Link IR TV listening

System for Sale

**Brand New never been unboxed
RRP £121.00 excluding VAT**

SALE PRICE £85.00 A huge saving

**X Demonstration models SALE
PRICE £40.00**

Echo Link™ uses infra-red signals to transmit sound from your TV using a wireless system to help you listen to your favourite TV programmes without disturbing family or neighbours – Receive unmistakable sound directly to your ears and watch your favourite TV in comfort.

Coming soon
Save lives



Brand NEW APP based service launches 17th June 2022

How to make a 999 BSL call?

There are two ways to reach the emergency authorities through 999 BSL service and they are:

- iOS and Android App (smartphone and tablet)
- Web-based (www.999bsl.co.uk)

There are three remarkably simple steps.

You will need to:

- 1. Open the app (needs downloading beforehand) or webpage**
- 2. Press the red button 'Call 999 BSL now'**
- 3. Connect to an interpreter**

It is so simple.

Frequently Asked Question

For BSL translation, please visit www.999bsl.co.uk/faqs

Which emergency services can I contact via 999 BSL?

Police, Ambulance, Fire or Coastguard.

When is the service available?

24 hours a day, 7 days a week, 365 days a year.

How does the service work?

It is simple. You use 999 BSL app or Website to make a call to 999, it will go to British Sign Language (BSL) interpreter first, who will

appear on the screen. The BSL interpreter will then call the 999 operators through landline and will relay the conversation.

How can I make a call to 999 BSL?

There are three main ways to call, from:

- 999 BSL app for iOS
- 999 BSL app for Android
- 999 BSL website at www.999bsl.co.uk

Can I call the service if I have a general question about how it works?

No. You must only call the service if you have a real emergency. If you have questions about how the service works, please email us at info@999bsl.co.uk or visit the website at www.999bsl.co.uk

Can I receive a call back?

Yes, the emergency services can call you back. Please note the instructions below that you should follow for this.

I am waiting for a call back from the emergency services... what should I do?

If during your call you are told that the emergency services will call you back:

- App – Please keep the app open and active and stay by your device if possible.
- Website – Please do not close your browser. Stay on page and stay by your device if possible.

