

Due to coronavirus pandemic, we are following the government and deafPLUS's guidelines with effect from 16th March 2020.

*Due to this, all Personal assistants are **key workers** who will continue travelling on home visits to maintain their essential contact with vulnerable clients. All personal assistants will comply with the government and deafPLUS's guidelines to ensure they minimise the risks of transmitting the coronavirus.*

There will also be some changes in our other services, please see below:

- Staff will be working from home
- Drop-in service will be closed
- Appointments via skype or face time only

We are making every effort to ensure that you still have access to our service. Below we have provided various methods of communication, which we encourage you to use.

Email:

Holly.Ritchie@deafplus.org

A remote call can be arranged.

If you require assistance with any other social welfare matters such as housing, benefits, and financial advice, please contact our BSL Advice Line where you can arrange a video call or text chat with a BSL helpline advisor. This service is accessible at: www.deafplus.org/deafplus-advice-line.

If the methods on contact we have provided are not accessible for you, please do write to us at:

deafPLUS Bromley
Community House
South Street
Bromley BR1 1RH

We will respond to you as soon as we can.

Further information can be seen on deafPLUS website.

www.deafplus.org

Deaf and hearing people working together towards equality

Voice/Fax 020 7790 6147 Email info@deafplus.org

National Office Trinity Centre, Key Close, London E1 4HG

deafPLUS is the working name of Breakthrough Trust (Deaf - Hearing Integration)

Registered company no: 3680467 Registered charity no: 1073468

