



PERSON SPECIFICATION

Selection criteria for the appointment of Advocacy and Community Officer Tower Hamlets Centre

When seeking evidence of specific skills and ability or expertise, where there is a limited track record of relevant achievements, to ability to perform the required tasks will be assessed. Candidates may have achieved an acceptable level of skills and abilities to do the job when they were involved in unpaid voluntary work as paid work.

The person appointed to the post will have:

Essential

1. Fluency in British Sign Language (Level 3 or a native BSL user)
2. Experience of providing information, advice and guidance to clients who face barriers in all aspects of their lives
3. Vocational qualifications in providing casework support i.e. IAG Level 3, or relevant educational qualifications.
4. Ability to identify deadlines, prioritise demands, set own workloads and use own initiative.
5. Experience of managing, developing or setting up projects.
6. Awareness and understanding of Deaf culture, issues pertaining to deaf people and members of disadvantaged communities, and of local statutory bodies and current affairs
7. Experience of designing social and support programmes and associated materials.
8. Ability to communicate with deaf people of all backgrounds and proven competency in written English, and good presentational and motivational skills.
9. An effective team member with a strong commitment to consultation and participation.
10. An understanding of and commitment to Equal Opportunities principles.

Desirable

1. At least 2 years experience in a similar position.
2. Flexibility to vary working hours to meet programme demands and willingness to travel.
3. Strong IT skills including Microsoft Office applications and using a database
4. Personal experience of working in teams including deaf people.

NOTE: For deafPLUS, "deaf people" includes people with all levels of hearing loss, including those who are profoundly deaf, partially deaf, deaf-blind, hard of hearing and deafened.